First Access Guide

To access the new IDP for the first time, you must use the authentication system based on your username and password.


Selecting the **@Poli** Tab

you can log in using the credentials provided and managed directly by the University.

To log in with your username and password, enter your credentials in the highlighted fields in the format name.surname@polito.it or name.surname@studenti.polito.it or another format.

Activation of the Second Authentication Factor

During the first login, the system proposes activating a second authentication factor (MFA). This step is essential to enhance the security of your account across all the university's digital services.
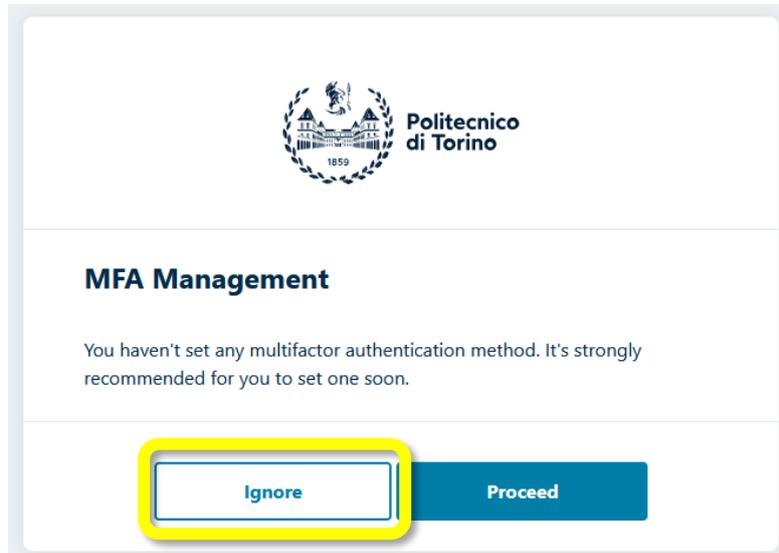
If you select Ignore the authentication process ends regularly with the classic username and password method. However, the system periodically requests you to configure and use a two-factor authentication method until at least one second authentication factor is set.

The two-factor authentication procedure is strongly recommended, and once at least one second factor is configured, it will be required for every login.

If the user chooses to activate multi-factor authentication,

the system proceeds with the configuration by sending an OTP via SMS as the second factor.

If not already present in the system, you will be asked to enter your mobile number to receive SMS during all subsequent authentications.

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MFA Management - Mobile

Setting up the mobile number allows two-factor authentication and
autonomous password reset in case of password loss.

Changes of the mobile number will trigger a confirmation SMS.

The mobile number hasn't been verified. Please proceed with the verification.

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Cancel   Confirm

Note: The user must have their mobile phone on hand and be in an area with good reception. If the user has already registered a mobile number on MyPoli or the Teaching Portal, the system presents it, allowing the user to change it if necessary.

The mobile number hasn't been verified. Please proceed with the verification.

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To verify the mobile number, the system will send an OTP via SMS. The user must enter it in the One-Time Code (OTP) field.

Note: To prevent attack procedures and account compromise, the time for completing the field is intentionally limited. It is not possible to start and finish the procedure later.

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MFA Management

Please insert the OTP received through SMS to complete the enrolment. If you don't receive any message within 2 minutes, please go back to retry.

One-Time-Password

| * | * | * | * | * | * |

Back

Once the OTP code received via SMS is entered, on the next page, the system summarizes the multi-factor authentication systems activated. The SMS method just configured will appear.

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MFA Management

💬 SMS: **PISM00223F37**
Certified mobile
Last usage: never

Add authentication method ⌄

Complete authentication

By selecting "Complete Authentication," the access procedure is completed, and you are redirected to the requested service.

From subsequent login requests, the portal will always ask for the second authentication factor.

It is recommended to configure additional MFA systems in addition to the SMS method. Please refer to the complete guide for further details.

MFA will become the only method available for accessing all online services